



Roofing Experts Since 1972

March 13, 2020

Due to concerns related to the spread of the highly contagious coronavirus COVID-19, Chouinard Bros. is putting measures into place in order to protect public health. We have implemented a check-in program with our roofers and other staff members to monitor the health and well-being of our personnel. All employees have been provided information on the necessary personal hygiene measures to avoid transmission of the virus at work and home.

We respectfully request you assist us in protecting the health and safety of our employees and other customers by advising our office if you:

- Are experiencing any symptoms of the virus (fever, coughing, shortness of breath, or difficulty breathing);
- Have travelled to an impacted area as defined by the Canadian Government in the past 14 days;
- Have come into close contact\* with someone who has been affected by the virus; or
- Share a household with someone who has returned from an impacted area within the past 14 days.

In the event that any of these conditions apply, we regret any inconvenience that may arise from having to cancel your scheduled appointment and ask for your cooperation in rescheduling. We also recommend following the guidance of the Government of Canada to protect yourself and those around you.

In the event that your appointment will proceed as planned, we request that you complete the acknowledgement form that will be emailed to you. If the form has not been received before the scheduled attendance on your property, we will be forced to reschedule it for a date 2 weeks in the future.

We appreciate your shared dedication to preserving the health of our employees, other customers and ultimately society at large, yourself included.

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\*Close contact is defined as a) being within approximately 6 feet (2 meters) of a COVID-19 case for a prolonged period of time; close contact can occur while caring for, living with, visiting or sharing a healthcare waiting area or room with a COVID-19 case; or b) having direct contact with infectious secretions of a COVID-19 case (eg. being coughed on).

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